

Olajide Ojo

Manual & Automation QA Engineer

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Summary

Experienced and detail-oriented QA Engineer with 9 years of hands-on experience in manual and automation testing across web, mobile, and API platforms. Skilled in building robust automated test frameworks using Cypress and Postman, validating REST APIs, and executing comprehensive manual test strategies. Proficient in troubleshooting across Linux and Windows systems, contributing to CI/CD pipelines, and streamlining QA processes with the effective use of AI tools. Known for collaborating closely with development teams to perform root cause analysis, prevent defects, and continuously improve system quality. Committed to delivering reliable, user-focused software through a proactive, analytical, and tech-savvy QA approach.

Key Achievements:

- **Enhanced Test Automation (Bfree Africa):** Spearheaded an automation-first approach, reducing manual testing efforts by 30% and increasing test coverage by 25%. Integrated a CI pipeline with Cypress and GitHub Actions, accelerating deployment cycles and improving test reliability.
 - **Defect Reduction (Bfree Africa):** Reduced critical defects in production by 50% through proactive defect prevention, rigorous testing methodologies, and continuous regression testing, improving overall software quality before deployment.
 - **Productivity Improvement (Bfree Africa):** Increased team productivity by 20% and reduced defect leakage by 15% by mentoring junior QA team members, implementing efficient testing strategies, and fostering a culture of collaboration and continuous improvement.
 - **Card Reissuance (Kuda):** Led end-to-end testing and successfully deployed the card re-issuance feature, ensuring a seamless customer experience for over 10,000 users. Collaborated with cross-functional teams to identify and resolve potential issues, providing a smooth launch with minimal defects.
 - **NIN and BVN Revalidation (Kuda):** Conducted comprehensive testing for NIN and BVN revalidation processes, ensuring enhanced identity verification accuracy and compliance with regulatory requirements. Played a key role in reducing errors by 40% and ensuring robustness in production.
 - **Optimized Fixed Savings Experience (Kuda):** Led testing and deployment of optimizations for the fixed savings product, improving user satisfaction by 20% and increasing operational efficiency by 15%. Identified key usability issues and collaborated with UX/UI teams to enhance the customer journey.
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Skills

Version Control: Git

Documentation: Testrail, Google Docs

AI Tools: Leveraging AI assistants to optimize test planning & documentation

CI/CD: Jenkins, GitHub Actions

Bug Tracking: JIRA, ClickUp, Confluence, Notion

Programming Language: Python, JavaScript

Database Testing: MySQL, PostgreSQL

Performance Testing: JMeter, K6 (Knowledgeable)

Testing Practices: Manual Testing, API Testing (RESTful services), Mobile Testing (iOS & Android), Functional, Regression, Integration Testing

Agile Methodologies: Strong understanding of Agile development practices (Scrum, Kanban)

UX/UI: Strong understanding of UX design principles

Quality Assurance Analyst– Cash Management Project

Moniepoint MFB | Remote | Nov 2024 – Present

- Conducted end-to-end, regression, and UAT testing across web and mobile platforms in a financial services domain.
- Achieved 100% test coverage for several modules, including major and edge case scenarios.
- Performed database testing using MySQL and contributed to API test automation using Postman and Cypress.
- Tested on both real devices and emulators (Android/iOS); collaborated closely with developers and PMs on sprint deliverables.
- Documented test results and ensured all issues were tracked, prioritized, and resolved in alignment with release timelines.

Senior QA Engineer - Retail

Kuda Microfinance Bank, December 2022 - December 2024

- Executed manual functional testing for complex financial workflows across web and mobile platforms, ensuring stability across Linux and Windows-based systems
 - Analyzed production and customer-reported issues to perform root cause investigations, reducing escalations by 30% and improving defect turnaround time.
 - Collaborated in preparing cross-environment test setups using Android Studio emulators and BrowserStack cloud devices, enhancing multi-platform compatibility testing.
 - Validated RESTful APIs and HTTP communications between services, ensuring data accuracy, system reliability, and compliance with integration standards.
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Senior QA Engineer

MTN Cameroon, July 2022 - July 2023

- Improved testing standards, boosting customer satisfaction by 20% by implementing automated API test suites with Cypress and CI integration via GitHub Actions.
- Automated API testing using Postman and Newman contributes to the early detection of backend issues and streamlining API validation.
- Collaborated closely with developers, product managers, and QA teams during sprint cycles to proactively identify risks, optimize test processes, and champion a culture of quality-first development.
- Managed comprehensive documentation and conducted functional, regression, and performance testing to ensure the quality and stability of pre-release software.
- Performed performance and load testing with JMeter, analyzing system behavior under peak load and providing actionable insights to enhance reliability, with transferable skills to k6-based testing.

Lead QA Automation Engineer

BFree Africa, May 2021 - July 2022

- **Directed a team of 5** to test microservice applications, optimizing testing efficiency and ensuring seamless integration through manual and automated testing approaches
- **Achieved faster releases and higher product quality** by designing and executing end-to-end testing strategies for UI, API, and performance testing, leveraging Cypress, SQL Server, Postman, K6, and GitHub Actions.
- Collaborated closely with developers, product managers, and QA teams during sprint cycles to proactively identify risks, optimize test processes, and champion a culture of quality-first development.

Software QA Engineer

Venture Garden Group, Feb 2020 - April 2021

- **Led functional, regression, and performance testing efforts**, ensuring high-quality releases by identifying and addressing critical issues.
- **Developed and implemented a robust test automation framework** using Cypress and Cucumber, streamlining the testing process and increasing efficiency.
- **Performed thorough API testing** with Postman and Soap UI, ensuring seamless integration and optimal functionality across services.
- Collaborated closely with developers, product managers, and QA teams during sprint cycles to proactively identify risks, optimize test processes, and champion a culture of quality-first development.

Software QA Engineer

Gionee Mobile Communications, May 2016 - Feb 2020

- **Executed all levels of testing**, including Manual, System, Integration, and Regression tests, ensuring comprehensive validation across the application.
- **Developed and implemented test plans** while collaborating with developers to swiftly identify and resolve defects using JIRA, enhancing the overall quality of the product.

Education & Learning

HND Computer Engineering

Lagos State Polytechnic, 2016 - 2019

Certifications

API Security Fundamentals

Cypress (Udemy)

Software Testing Bootcamp (Udemy)